



# Responsible RestartOhio

## Camping and Campgrounds



### Campground Operators

#### Mandatory

##### Communicate clearly:

- Post information throughout the campgrounds and surrounding areas to frequently remind campers and customers to take steps to prevent the spread of COVID-19. These messages should include information about:
  - Staying home if you are sick or do not feel well.
  - Using social distancing and maintaining at least six feet between individuals in all areas of the campgrounds and with other campsites.
  - Not gathering in groups.
  - Wearing a mask or face covering when entering buildings or interacting in close proximity to other campers, practicing good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

##### Maintain public restrooms, showerhouses, and laundry facilities to lower risk of spread of virus.

- Ensure there are functional toilets.
- Clean and sanitize public areas and restrooms in the morning and evening, with increased instances of cleaning and sanitation during peak usage times. Cleaning should be conducted using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs, and light switches
- Make sure supplies for handwashing, including soap and materials for drying hands, are fully stocked every time the bathroom is cleaned.
- Provide hand sanitizer where water is not available.
- Restrooms, showerhouses, and laundry facilities should limit the number of users at any one time based on the facility size and current social distancing guidelines. Cleaning and sanitizing public areas and restrooms should occur in the morning and evening, with increased instances of cleaning and sanitation during peak usage times.

##### Closures, modifications, and limitations:

- In accordance with current orders, close any non-essential buildings, amenities, and areas where people could potentially congregate, such as pavilions, pools and splash pads, recreation centers, gyms, playgrounds, jump pads/pillows, go-karts, pedal-karts, game rooms, basketball, volleyball, gaga ball, etc. These activities may resume, or restrictions may be eased, when current orders prohibiting such activities are eased or lifted.
- Snack bars and restaurants must be run in accordance with current orders and guidelines for such establishments. All self-service food stations should be closed or only operated by employees in accordance with the guidance outlined in Responsible RestartOhio for restaurants and bars.
- RV/Camper water filling stations, dump stations, and propane filling stations must follow social distancing guidelines. Pumps should be disinfected each day and regularly sanitized multiple times a day based on peak usage (for example, sanitizing should increase with anticipated high-traffic exit and entry times).
- Do not allow non-registered campers to visit campsites.

#### Recommended Best Practices

##### Communicate clearly:

- Develop regular communication with campers through a variety of channels (text, emails, social posts, etc.) to clearly communicate the steps your campground is taking to protect campers and stop the spread of COVID-19. Develop an updates website, send emails to campers with additional preventative steps the facility is taking, as well as communicate any changes campers should expect to experience.

##### Maintain public restrooms, showerhouses, and laundry facilities to lower risk of spread of virus.

- Post a cleaning schedule at each location.
- Install touch-free entry points at restrooms and other facilities.
- Install seat-cover dispensers and motion-sensing faucets, soap, and towel dispensing in restrooms and other facilities.

##### Closures, modifications, and limitations:

- Facilities may determine if masks are required to enter common spaces or may be made available to guests entering common spaces based on the facility.
- Campgrounds may require campers to sign an agreement to follow guest safety procedures, and if they choose not to follow park guidelines, they may be asked to leave without a refund.

## Campground Operators cont.

### Mandatory

Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.

- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark floors inside buildings for 6 foot standing areas or one-way traffic.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. multiple times a day, as often as possible.
- Sanitize all rental equipment after each use, using EPA-registered disinfectants.
- Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.

#### Maintaining Distance in outdoor spaces

- In areas of concern, mark 6 foot spacers at popular or high traffic areas to help campers and customers visualize safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.

## Regarding Employees and Vendors

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Employees must perform a daily symptom assessment prior to reporting for work. Per the CDC, symptoms include cough, shortness of breath, difficulty breathing, fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat, and new loss of taste or smell.
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work.
- Following recommendations in current orders, employees must wear clean masks and gloves when indoors and interacting with guests and other employees. Employers should provide proper PPE including masks and gloves to staff and define proper use when interacting with customers, as well as the expectation to keep these items clean (for example, change gloves frequently). Allow ample opportunities for employees to wash and sanitize their hands.
- Employee vehicles, golf carts, keys, tools, break rooms, bathrooms, and other common areas must be cleaned and disinfected at the end of each shift, or for non-as signed items or equipment after an employee completes use and prior to another employee using the item.
- Wherever possible, implement staggered employee entry, work in assigned teams, vary arrival and departure, and stagger breaks to avoid interaction or grouping among staff.

### Recommended Best Practices

Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for reservations, waivers, or payment.
- Where possible, install touch-free entry points to stores, check-ins, or buildings.
- Create self-sanitizing stations by making hand sanitizer, soap and water, or effective disinfectant available to the public at or near the entrance of facilities and at any locations where people have direct interactions and near high-touch surfaces.

- Encourage third-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage third-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code.
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening apps, or other tools. Update files with log of "health checks."
- Conduct symptom assessments over the phone for employees who were ill and planning to return to work.
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Avoid switching tasks when possible to reduce cross contamination concerns. Increase handwashing if changing tasks is necessary.
- Appoint an employee safety team or point of contact to identify safety concerns, suggest additional safety or sanitizing measures, and make ongoing improvements to safety plans. Make sure all employees know who is on this team and how to contact them. This team can be responsible for training, developing, and distributing information regarding updated protocols, answering questions, and displaying information.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

\* Per the CDC, symptoms include cough, shortness of breath, difficulty breathing, fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat, and new loss of taste or smell

## Campers

### Mandatory

- Only one family household may occupy each site, with a pre-determined limit for any campsite (always ten people or fewer).
- Use social distancing and maintain at least six feet between individuals from other households in all areas of the campgrounds and with other campsites.
- Do not gather in groups.
- Practice self-contained camping when possible.

### Recommended Best Practices

- Stay home if you are sick or do not feel well.
- Wear a mask or face covering when entering buildings or interacting in close proximity to other campers.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing, and sneezing into an elbow, etc.
- Bring trash bags, food, and supplies. Plan to carry in and carry out trash and other items.